HARMAN LUXURY AUDIO GROUP
FACTORY AUTHORIZED SERVICE CENTERS

George Meyer A/V
12418 Santa Monica
Boulevard Los Angeles, CA 90025
(310) 820-1113
georgemeyer00@aol.com
http://www.georgemeyer-av.com

Pyramid Audio
305 East Braker Lane
Austin, TX 78753
(512) 458-8292
technetron@mail.com
http://www.pyramid-audio.com

Technetron
36 East 29th Street
New York, NY 10016
(212) 725-8778
technetron@mail.com

United Radio
5717 Enterprise Parkway
East Syracuse, NY 13057
Toll-free: 800-634-8606
(315) 446-8700
customerservice@unitedradio.com
http://www.unitedradio.com
Obtaining Service
We take great pride in our Service Partners. Their experience and dedication make these professionals ideally suited to assist with our customers’ service needs. If your component must be serviced, please contact one of our service centers.

Important!
It is extremely important that information about a problem be explicit and complete. A specific and comprehensive description of the problem helps the service center locate and repair the difficulty as quickly as possible.

Warning!
All returned units must be properly packaged (preferably in their original packing material). The best way to ensure the safe transit of your unit is to use the original factory packaging. You can order a new set of shipping materials if you need to ship your component and no longer have the original materials. There will be a charge for this service. Neither HARMAN Luxury Audio Group nor the service center can be responsible for shipping damage due to improper (that is, non-original) packaging. We strongly recommend saving all packing materials in case you need to ship your unit.

Shipping Information
The customer sending in the unit pays round-trip shipping on all non-warranty service, and is solely responsible for payment of any charges. It is the customer’s responsibility to insure and accept all liability for loss or damage to the product when shipping it to the repair center for service.
Please print out this page, fill in the appropriate data, and send along with your broken equipment for the fastest repair to the address listed above.

MAKE ____________________ MODEL ____________________
SERIAL NUMBER ________________________________
ENCLOSED ACCESSORIES ________________________________
DATE OF PURCHASE ______________
RECEIPT ATTACHED______ (must be yes for warranty)
REMOTE MUST BE ENCLOSED______ (check yes)

CUSTOMER INFORMATION
PLACE OF PURCHASE ________________________________
NAME ________________________________
ADDRESS ________________________________
CITY ______________________ STATE __________ ZIP ________
PHONE (WORK) __________________ PHONE (HOME) __________________

Please list the complaints:
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
___ NO WARRANTY
___ WARRANTY - CUSTOMER UNIT
___ WARRANTY - NEVER WORKED or DIED DURING INSTALL
___ WARRANTY - EXCHANGE STOCK WORKED FOR ____ DAYS
___ WARRANTY - DISPLAY STOCK WORKED FOR ____ DAYS

REQUEST
___ REPAIR AND RETURN UNDER WARRANTY
___ REPAIR AND RETURN IF LESS THAN $______
___ CALL ESTIMATE
___ REPEAT REPAIR, PRIOR TICKET NUMBER ________
___ OTHER ______________________________________________________________________

For SERVICE CENTER USE ONLY:
___ OTHER ___________________________ SHIPPED OUT DATE _______ CARRIER _________